

Country	Case Study Title	Category/Stakeholders	New/On-Going	Remarks
Kosovo	Planting Trees for the Earth Day	Primary School of Hani i Elezit, NGO - Gjethi and the Municipality	New	Taking into consideration the importance of the environment where we live, efforts to improve the conditions of the surrounding area resulted with the activity/project - planting trees during the Earth Day. The activity/project was implemented by Sharrcem, NGO - Gjethi and the Municipality of Hani i Elezit. In that same day there were also provided a lecture to the youth with the purpose of increasing the awareness for the importance of the environment protection.
Kosovo	Sharrcem's Participation and Contribution to the Conference for Health and Safety organized by NGO - KOSHA	Participants	New	NGO - KOSHA organized a conference in Prishtina regarding the Health and Safety, where Sharrcem has participated and contributed in this very important conference by sharing the know-how regarding Health and Safety.
Kosovo	Training for Inspectors for Health and Safety	Government and the Participants	New	In the past three years Sharrcem is taken as a best example in a national level for implementation of Health and Safety rules and actions. Being so, we were requested by the Labor Inspectorate to jointly organize one training to be held by our field experts within the Group in order to share the know-how and be able to exchange

				views and experience. The training seemed to be very important and welcomed by the inspectors taking into consideration that we do not have large number of companies in Kosovo that implements Health and Safety high standards.
Kosovo	Country Safety Week, Event/Roundtable organized in Cooperation with the Ministry of Labor and Social Welfare	Society	New	There was organized an event/roundtable in Prishtina, where the relevant stakeholders discussed a lot regarding the best practices for Health and Safety, regulations and rules, as well as there was a recognition to Sharrcem being engaged and commitment towards Health and Safety. Also during that same day there was elected the best Sharrcem employee, manager and the team respecting the safety at working rules.
Kosovo	Clothes for Housekeeping Employees of the Schools	Employees of the Schools in the Municipality of Hani i Elezit	New	Support toward community continues to be in different sectors. On this regard we have provided to the staff of community schools working uniforms especially for housekeeping staff. This has been considered to improve the appearance of the staff who are directly involved in maintaining the environment of children.

Kosovo	Project for the Engagement with Youth	Youth/Community of Hani i Elezit	New	Under the CSR umbrella, Sharrcem initiated one project - engagement with youth, where through different activities the youth was able to identify the needs of students and school. They were providing different ideas and the same were implemented by an NGO - TOKA, according to the agreement signed between Sharrcem and the NGO in question.
Kosovo	Agreement signed with the "Klubi i Prodhuesve te Kosoves"	Youth/Community of Hani i Elezit	New	Pact 4 Youth remains to be a very important topic in our plan of actions. On this regard, during the year of 2018 we have achieved a memorandum of understanding with Klubi i Prodhuesve te Kosoves to assign 15 interns within our premises in different sectors. We implemented few stages of selection, including application, shortcut, and interviews. Later resulted with the last step of hiring interns for period of 6 months with payment of 50% covered by each party involved also daily meal provided in our canteen. The interns went through Health and Safety induction training and have been allocated in the fields of their interest.
Kosovo	Infrastructure, MoU with the Municipality	The Entire Community of Hani i Elezit	New	This initiative of Sharrcem was to contribute to the local society to improve the living conditions - so the

				<p>citizens benefit from it, resulted with establishing the Memorandum of Understanding and Cooperation with the Municipality of Hani i Elezit. This Memorandum of Understanding defines the will of Sharrcem to contribute in the society infrastructure in the project for – “Regulation of the Stream and Sewage in the Village, Seçishte”. Based in the Memorandum, Sharrcem contributed financially in the project in a form of donation. Implementation of the project helped a lot the infrastructure and was qualified as a priority need for intervention.</p>
Kosovo	Kosovo CSR Network Engagement on Capacity Development for Businesses operating in Kosovo on supporting Youth and Sustainability	Youth and the Society	New	<p>There were different engagements for the private sector on supporting youth and sustainability. The main purpose was to bring together businesses operating in Kosovo to contribute for SDGs, support start-ups and invest in youth for volunteering opportunities. There were also some lectures provided to the students In the framework of the Corporate Social Responsibility - (CSR) and Sustainable Development - (SDG) awareness. The team of Sharrcem contributed by sharing their experience and involvement on SDG.</p>

Kosovo	Drinking Water	Primary School, Secondary School, the Ambulance of Hani i Elezit and the Municipality	On-Going	As one of the main outcomes from this activity is improving living conditions of pupils and citizens in general, by providing safe drinking water. The ultimate responsibility is to ensure the provision of water and sanitation services to people who need them. Moreover, this initiative increases awareness on realising the importance of providing such services and also, on raising the voice when appropriate services are lacking.
Kosovo	New Year Gifts	Employees of Sharrcem and other Stakeholders	On-Going	Year-round, caring for others is always firmly embedded in Sharrcem's culture, and Sharrcem sponsored gifts for children of its employees and other children. Sharrcem is thrilled to get this opportunity each year, not only to be able to support its employees and NGO's, but to bring happiness to many children for the children in the eve of new year.
Kosovo	Purchasing Card's for New Year	Children	On-Going	During the eve of holiday seasons, Sharrcem supported SOS children's village orphanage through the purchase of season's greetings cards prepared by children of the orphanage. Through the purchase, Sharrcem gave the necessary financial contribution for children without parental care, but also supported the initiative for the

				encouragement of others in contributing for something positive.
Kosovo	Blood Donation	Society	On-Going	This initiative focuses on providing a voluntary opportunity on donating blood and save lives every day through blood donations. Furthermore, through this initiative, employees of Sharrcem are strongly encouraged to donate blood voluntarily and regularly.
Kosovo	Event with Customers	Customers	On-Going	It has become a tradition for Sharrcem to gather all the customers by the end of the year and celebrate the yearly success by memorizing all interaction and engagements that happened within calendric year. Apart from all the activities like the CSI driving, handling different type of complains and requests, meetings in person, visiting customers site and many other interactions we have seen it reasonable to gather and celebrate over drinks the year-end holidays.
Kosovo	LAB	Community of Hani i Elezit/Unemployed Individuals	On-Going	The imitation of this project was to create new small and medium sized enterprises with the goal of poverty and unemployment reduction. The education of local community members in entrepreneurship and business management as well as agriculture with the purpose of aiding

				them in establishing new small and medium sized enterprises to create employment. Results to-date since 2014: 82 farming activities benefited from this project.
Kosovo	BOPAL	Community of Hani i Elezit	On-Going	Detect and prioritize the needs of the community and allocate funds accordingly and transparently. The funds transferred within the reporting year resulted in many different local initiatives that improved the working environment in the local community. The board, based on a unanimous voting method, continued to distribute funds to projects and actions for the benefit of the local community.
Kosovo	Regularly Participation in the National Health and Safety Council	Company, Municipality and the Authorities	On-Going	There were different meetings held during the reporting year, and our Health and Safety Manager participated regularly where he contributed by sharing with the relevant stakeholders the best practices in the field of Health and Safety.
Kosovo	Let's do it World and Kosovo	Worldwide Initiative/Community of Hani i Elezit	On-Going	Since this country wide initiative has an important aim to increase the awareness of the citizens for preserving a clean environment, we have joined this campaign and we have encourages the community to provide its support, and join forces, in

				creating a cleaner environment for all. Through this kind of campaigns, as well as with good communication and cooperation with the community, regional state authorities, local businesses and other stakeholders we contribute positively to the environment.
Kosovo	Engagement of the Kosovo CSR Network to attract new Members	Society	On-Going	Kosovo CSR Network has organized different meetings and events in order to promote the principles of Corporate Social Responsibility - (CSR), and as a result by their engagement and commitment, there were 4 new companies to join the Network during the year of 2018.
Kosovo	Increase the Awareness for Health and Safety through Cooperation with the Relevant Stakeholders from the Municipality of Hani i Elezit	Sharrcem Employees, Contractors, Municipality of Hani i Elezit and the Society	On-Going	Considering the fact that the Health and Safety is our Top Business Priority, there were different engagements held for this matter. There was initiated a Fire Drill Event within our premises in cooperation with the Police Authorities, Public Medical Health Center and Fire Fighter Team.
Kosovo	CSI Driving	Sharrcem Employees, Contractors and the Society	On-Going	The main expected outcome from this initiative is the implementation of road safety principles, which are crucial for the contractors who are constantly on the road. Several trainings were held for this subject. A prevalent response to address the complexities inherent in



			<p>driving has been to ensure that the needed skills and capabilities are provided. Our initiative is to prevent traffic accidents through this program. We believe that it is important to promote an integrated initiative, involving drivers, vehicles, and the traffic environment, as well as to pursue driving safety by learning from accidents, respecting traffic rules and knowledge of drivers in order to create safety culture.</p>
--	--	--	--