

Country	Case Study Title	Category/Stakeholders	New/On-Going	Remarks
China	Waste Water Treatment Plant for Sewage Water in the Sharrcem Plant - Our Commitment for the Environment	Worldwide	New	8th International Conference on Sustainable Development in the Minerals Industry.
China	Quarry Rehabilitation and Land Resettlement in Dimce Quarry - Our Commitment for the Environment	Worldwide	New	8th International Conference on Sustainable Development in the Minerals Industry.
Kosovo	Earth Day, 22 nd of April	Primary School of Hani i Elezit and the Municipality	On-Going	As previous years, this year as well our main focus for this event/organization was the youth from the Municipality of Hani i Elezit, respectively increasing the awareness and calls for the protection of our planet.
Kosovo	New Plantations of Apples and Apricots Trees in front of the Old Cement Silos, and Seedlings of the Plums at the Demolished Areas within the Plant	Sharrcem Employees and the Community of Hani i Elezit	On-Going	There were planted the demolished areas within the plant with different kind of fruits and flowers, respectively this is the part of our activities toward the environment protection.
Kosovo	Waste Cans in the City of Hani i Elezit - Improving the Way of Living	Community of Hani i Elezit	New	A project initiated by the Children's Board for the environment protection, respectively increasing the awareness of the pupils in the area for a clean environment via placing the cans all-around the town.

Kosovo	Let's do it World and Kosovo	Worldwide Initiative/Community of Hani i Elezit	On-Going	This country wide initiative has an important aim to increase the awareness of the citizens in Kosovo for preserving a clean environment. This campaign encourages the community to provide its support, and join forces, in creating a cleaner environment for all. Environmental protection, communication and cooperation with the community, regional state authorities, local businesses and other stakeholders.
Greece	Sustainability Community Development through Innovative Entrepreneurial Actions	ESEE and the Participants	New	Paper presented by AFS and LAB in the European Seminar of Education and Extension (ESEE) held in Chania, Crete.
Kosovo	Empowerment of Agroforestry Sector in Hani i Elezit	Community of Hani i Elezit	New	Grant received from USAID Agricultural Growth and Rural Opportunities (AGRO) - project to expend support for 15 new startup businesses.
Kosovo	Farm Diversification in the Milk Processing	Community of Hani i Elezit	New	Grant received from Ministry of Agriculture Forestry and Rural Development (MAFRD) - project for diversification of the farm and the business development.
Kosovo	Increase the Awareness for Health and Safety and the Environment through Theater	Community of Hani i Elezit	New	Considering the fact that the kids from Hani i Elezit are citizens of the border zone/area with undeveloped cultural activities, lack of recreation, there was

				initiated a theater play/program for the kindergarten kids with subject related to the health and safety and the environment.
Kosovo	Kids Playground	Community of Hani i Elezit	New	Under the umbrella of our CSR project "a bit nicer... a bit safer" there was initiated in cooperation with two of our contractors to repair/refresh the existing playground with the theme of health and safety.
Kosovo	Agreement signed with the "NGO - Mother Theresa"	Community of Hani i Elezit	New	Internship program initiated by the Municipality of Hani i Elezit, with the 50% payment coverage (each party).
Kosovo	Certification on Health and Safety	Company, Municipality and the Authorities	New	Our Health and Safety Manager is to be the first one certified in Kosovo in the field of health and safety.
Kosovo	Blood Donation	Society	On-Going	This initiative focuses on providing a voluntary opportunity on donating blood and save lives every day through blood donations. Furthermore, through this initiative, employees of Sharrcem are strongly encouraged to donate blood voluntarily and regularly.

Kosovo	Questionnaire/Survey with the Farmers from LAB	Community of Hani i Elezit	New	The purpose of the survey was to enable the LAB and Sharrcem to assess the progress of this CSR project versus its initial targets, for creating value for the local stakeholders, creating new businesses and jobs in the community, and creating the conditions for the sustainable growth of these businesses and the long-term sustaining of the jobs in the sectors where LAB is active to date.
Kosovo	Awareness on Health Issues	Community of Hani i Elezit	New	In cooperation with the Municipality of Hani i Elezit, respectively with the medical/health sector we have reached a friendly agreement with neighborhood medical institution to provide health assistance and trainings in the community of Hani i Elezit for free.
Kosovo	Drinking Water	Primary School, Secondary School, the Ambulance of Hani i Elezit and the Municipality	On-Going	As one of the main outcomes from this activity is improving living conditions of pupils and citizens in general, by providing safe drinking water. The ultimate responsibility is to ensure the provision of water and sanitation services to people who need them. Moreover, this initiative increases awareness on realising the importance of providing such services and also, on raising the voice when appropriate services are lacking.

Kosovo	CSI Driving	Sharrcem Employees, Contractors and the Society	On-Going	<p>This initiative has as a main expected outcome the implementation of road safety principles, which are crucial for the contractors who are constantly on the road. Several trainings were held by specialized third party. A prevalent response to address the complexities inherent in driving has been to ensure that the needed skills and capabilities are provided. Our initiative is to prevent traffic accidents through this program. We believe that it is important to promote an integrated initiative, involving drivers, vehicles, and the traffic environment, as well as to pursue driving safety by learning from accidents, respecting traffic rules and knowledge of drivers in order to create safety culture.</p>
Kosovo	Professional School "Bau Academy" founded from our Customer "AL TRADE"	Society	New	<p>"Bau Academy" is a Professional High School with a German-Kosovar partnership. It is founded from our customer "Al Trade" with whom we have had different cooperations in some initiatives. Their goal is to offer to the youth a school with conditions according to the European Standards. The idea for the school was based on the needs of the market for workers with professional knowledge.</p>

Kosovo	Questionnaire regarding Technical Support Service for the Customers	Customers	New	This end year we organized a questionnaire for our customers regarding the technical support service, provided to them during the whole year. This will help us to make an assessment for this activity based on our customers' feedback, but also to have a better understanding for their needs regarding the technical support service.
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